



## LIMITED WARRANTY

### WINDOWS, DOORS AND COMPONENT PARTS

For a period of **two (2) years** from date of delivery of product, Brown Window Corporation warrants that its products shall be free from defects in materials and workmanship.

Brown Window Corporation warrants that its **vinyl parts** shall be free from peeling, flaking, blistering and corroding. This warranty will be voided if vinyl parts are coated with any type of paint or film. There is no warranty against discoloration due to air pollution, exposure to harmful chemicals or normal weathering (fading) due to exposure to the elements.

Brown Window Corporation warrants its **natural wooden parts** against wood rot for a period of **two (2) years** from date of delivery of the product. This warranty is valid provided the natural wooden parts are protected using a high quality primer and paint or stain applied on dry surfaced within two (2) days after delivery of product and before any exposure to moisture. Caulking and finish (paint or stain) of the wooden parts must be inspected at least once per year and maintained accordingly.

### INSULATING GLASS UNITS

For a period of **five (5) years** from the date of delivery of product, Brown Window Corporation warrants that the insulating glass, if any, in its products shall be free from defects in materials and workmanship resulting in seal failure. "Seal Failure" is defined as the permanent formation of water vapor, dust deposits or film between the inner glass surfaces that results in a material obstruction in visibility. Brown Window Corporation's liability will be limited to providing a replacement insulating glass unit in accordance with the original order. Installation of this new unit is covered for one (1) year only from the date of delivery of product.

Note: After receipt of delivery, the warranty detailed above will be voided if the insulating glass units are installed in sloped glazing or coated with any type of film. This warranty does not apply to glass scratches, cracks (including "pressure cracks") or breakage including that caused from excessive stress put on these units from movement of building. Condensation appearing on the glass unit, which is caused by the humidity in the house rather than a product defect, is not covered by this warranty.

### INSTALLATION

The installation of a product that has been installed by Brown Window Corporation is guaranteed for **one (1) year** from the date of delivery of product.

### MAINTENANCE

Your new product can be effectively maintained if the following steps are taken after installation:

- 1) Annually inspect your new products specifically for assessing the condition of the paint, glazing seals and caulking. Immediately follow up with any necessary maintenance accordingly.
- 2) Annually clean and lubricate roto gear operators, sill tracks and other operating hardware.
- 3) Do not clean with gasoline, diesel fuel, solvent based, petroleum based products or abrasive materials. Use water and mild soap only. Keep weep holes and sill clean and free of debris and lubricate moving parts on a regular basis. Applied glass films are not recommended and may void warranty claims.

### EXCLUSIONS & NOTES

- 1) This warranty does not cover defects due to:
  - a) Glass unit failure due to excess condensation on the inside of the home;
  - b) Inadequate preventative maintenance on exterior of product(s) including caulking, finish, glazing seals and weather-stripping;
  - c) Negligence, abuse, careless handling, improper use or consequential damages.
  - d) Fire, flood, earthquake, storm, tornado, acts of nature or any other cause beyond the control of Brown Window Corporation.
- 2) This warranty does not cover the "refinishing" of products or "parts" that have been replaced. Brown Window Corporation assumes no responsibility for improper installation. Products are not to carry any bearing loads. Failure to install products according to Brown Window's installation instructions could impede their performance.
- 3) There is no warranty on Brown Window Corporation's products installed in structures that do not conform to local or Ontario Building Code sections that directly affect the life, operation or performance of these products.
- 4) Brown Window Corporation's Warranty does not apply to any of its products that have been installed in structures that do not allow for proper management/drainage of moisture. For example: exterior insulation and finish systems, also known as "Synthetic Stucco" without an engineered drainage system.
- 5) Under no circumstances shall Brown Window Corporation be liable for any consequential or incidental damages, however occasioned, whether by negligence or otherwise. The foregoing warranty is in lieu of all other expressed or implied warranties, and no person (including any agent, dealer or representative) is authorized to make any representation or warranty concerning these products, except to refer purchasers to this warranty.
- 6) This warranty becomes null and void if complete payment is not made within the terms specified under Terms of Payment or the product has been modified or altered in any way.

**Thank you for choosing Brown Window Corporation products.**

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